

## Healthy Blue

### Member Handbook Change Control Log

Date	Section	Page	Change
1/1/2024	All	All	The entire Member Handbook has been revised.
1/8/2024	Part 16: Getting Help With a Problem	60	Under <b>Who may file a grievance</b> , we updated: <ul style="list-style-type: none"> <li>Within “<b>five (5)</b>” calendar days of getting your grievance by phone or in writing, we will send you a letter letting you know we got it.</li> </ul> to now read: <ul style="list-style-type: none"> <li>Within “<b>seven (7)</b>” calendar days of getting your grievance by phone or in writing, we will send you a letter letting you know we got it.</li> </ul>

**HealthyBlueSC.com**

Healthy Blue is offered by BlueChoice HealthPlan, an independent licensee of the Blue Cross Blue Shield Association.